

Lantern House
Holiday Cottage in the Cotswolds, England UK
A to Z



Lantern House, 3 High St, Sherston, Wiltshire, SN16 0LH
tel +44 (0)1666 505807 mob +44 (0)7928 809624 email lanternhouse@cotswolds.plus.com

Access statement

A copy of the access statement for Lantern House is provided in the top left drawer of the chest in the Lounge.

Accident & Emergency

Nearest A&E department (20.5miles) is at Frenchay Hospital, Frenchay Park Road, Frenchay, Bristol, BS16 1LE
Tel. 0117 970 1212

Cirencester Hospital (17miles) has a Minor Injuries Unit (MIU) and is at Tetbury Road, Cirencester, GL7 1UY
Tel. 01285-655711

In the event of an emergency you should call the emergency services number 999 using the red public payphone on the left of the High Street as you exit the cottage. If you have a mobile then dial 112 for emergency services.

There is an emergency defibrillator in the village located in a yellow box to the left of the Post Office.

Address

Lantern House, 3 High Street, SHERSTON, Wilts, SN16 0LH

Appliance/ equipment manuals

Located in top left drawer of the chest in the lounge.

Banks

The nearest banks are in the towns of Tetbury (Lloyds) and Malmesbury (Barclays) both 5 miles away.

Bed linen and towels

Bed linen and towels are provided, including cot bedding. A spare change of bed linen can be provided for guests staying longer than a week.

Extra blankets are provided in each bedroom.

Guests are kindly requested to put their used towels in the bath at the end of their stay and leave unused towels folded in the bedrooms.

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**Baby bottle steamer
& warmer**

A baby bottle steamer and a warmer are kept in the kitchen.

**Baby listening
device**

A baby listening device is provided in the Nursery.

**Carbon Monoxide
sensors**

Carbon Monoxide sensors are fitted in the utility room and lounge.

Cash points

Nearest cash points are in the towns of Tetbury and Malmesbury both 5 miles away.

Childcare

Please contact "Harmony at home Childcare Specialists" local service provider tel 0117 3830037 or email katie@harmonyathome.co.uk for Nanny, babysitting, mobile crèche, and Mother's help services.

Our eldest daughter is also able to baby sit in the evenings (£6 per hour). To arrange please call our mob +44(0)7928 809624 or email lanternhouse@cotswolds.plus.com

**Chemists (late
night)**

Boots: Primary Care Centre, Community Hosp, Burton Hill, Malmesbury, Wiltshire, SN16 0EQ tel. 01666 826115

Boots: Unit B3 Orbital Retail, Swindon, Wiltshire SN25 4AN tel. 01793 728569

Church services

The Church of the Holy Cross is a two minute walk from Lantern House. Normal Sunday services are:

- 8.00am Holy Communion
- 9.30am Sung Eucharist
- 6.00pm Evensong

A family service is held every third Sunday at 9.30am, and the Church is open every day from 9.00am until 5.00pm (approx) for prayer and quiet reflection.

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**Christmas Tree
Lights/ Outside
lights**

The cottage is usually decorated for Christmas. Please make sure the lights inside and outside are switched off at the sockets before going to bed.

Cot beds

A wooden cot bed is set up in the Nursery room. An extra travel cot is kept in the Nursery room cupboard. Cot bedding including cotton sheets and a baby sleep bag is provided in the Nursery.

Country side code

A copy of the country-side code is provided for reference inside the bureau in the lounge.

Dentist

R.W Carter - 7, New Church St, Tetbury,
Gloucestershire GL8 8DS Tel. 01666
503788

Departure

Please put the front door keys back through letterbox on your departure. Please vacate the property by 10am unless we have agreed another time.

We would be grateful if you will leave Lantern House in a clean and tidy condition.

Dining Table

Please use the tablecloth/ mats provided in the chest of drawers in the lounge.

Dishwasher

A complimentary initial supply of dishwasher tablets are provided on the rack behind on the sink.

Washing up liquid, cloths & tea towels are provided (extra tea towels are in the chest of drawers in the lounge).

Doctors

Tolsey Surgery - High St, Sherston,
Malmesbury, Wiltshire SN16 0LH
Tel: 01666 840270

Electricity fuse box

Is located in the cupboard on the wall to the right of the washing machine in the utility rm.

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It incorporates automatic fuse trips (RCDs).
A torch for emergencies is located in this cupboard.

Feedback

We would value your feedback on how we can improve the cottage to make others and hopefully your return stay even more enjoyable.

Please use one of the feedback sheets after this A-Z or alternatively send an email to lanternhouse@cotswolds.plus.com

Fire alarms

Located in kitchen, lounge, all the bedrooms, first floor landing and second floor landing. A copy of the fire safety risk assessment for Lantern House is provided in the top left draw of the chest in the lounge.

**Fire Extinguishers/
Blanket**

There are 3 multi-purpose dry powder fire extinguishers located in the utility room, and 1st and 2nd floor landings.

There is a foam spray fire extinguisher (safe for wood, paper, textiles and flammable liquids but not for live electrical equipment or metal fires) located in the front entrance porch. A fire blanket is located in the kitchen.

Heating

The central heating is left permanently on during Winter months and is controlled by thermostat in the lounge. It displays the actual temperature – turn the dial to display and set the desired temperature.

High Chairs

Two Stokke baby high chairs are kept in the utility room. An adjustment Allen key is kept on shelf beside it.

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Hoover

In cupboard in lounge. A dustpan and brush is kept in the tall cupboard in the utility room to the left of the fridge freezer.

Hot water

Lantern House has an instantaneous hot water boiler, which should always be left on.

Please note when running a bath to ease back the flow of the hot tap if you wish to increase temperature.

If there is no hot water please check the hot water red light is showing on the programme switch in the utility room above the boiler. If not please press the button marked "water".

Hot water bottles

Located in cupboard next to sink.

Iron/ironing board

Located in tall cupboard in utility room to the left of the fridge freezer.

Alternatively there is a local 24hr collect and return iron service – please contact Speedy Iron tel. 01666 503 900

Keys

A key ring with 2 keys is provided for the front door, and a key ring with 2 keys is provided for the kitchen door and courtyard exit door.

Library

The nearest public Libraries are in Tetbury and Malmesbury both 5 miles away.

Market days

Tetbury: every Wednesday.

Nappy changing

A purpose baby nappy changing unit is in the Nursery room.

Please use the nappy bin provided in the Nursery room.

Regretfully there is no local nappy recycling/laundry service.

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Newspaper

The local paper called "Wilts & Glos Standard" is issued every Thursday and includes a list of what's on/ local events. It can be purchased from the Post Office.

Pets

No pets are permitted in Lantern House for the benefit of all guests.

Places to visit

Leaflets on the varied and interesting places to visit are provided for reference in this Lantern House folder and inside the bureau in the lounge.

Books on the Cotswolds including walks are also provided for reference inside the bureau in the lounge.

Post Office

Sherston village Post Office is a short walk down the High Street.

**Problems/
complaints**

Any problems/ complaints whatsoever with the cottage during your stay please contact Tricia & Martin Evans:

- Tel. 01666 505807
- Mob. 07928 809624

We will do our utmost to resolve them to ensure your stay with us is enjoyable.

Provisions

Can be bought at the Post Office a short walk down the High Street and include locally sourced bread, eggs etc and baby/ children's goods such as nappies and food.

Public payphone

Located on the left a short walk down the High Street. Local telephone directories are provided in the top left draw of the chest in the lounge.

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Pubs/ Eating Places

The Rattlebone Inn in Sherston has a good reputation for food. The Gumstool Inn, just outside of Tetbury at Calcot also does good food. The Kings Arms in Didmarton about 4 miles away is also good as well as the pub in Luckington approximately 3 miles away.

Rubbish/ recycling

When the kitchen bin is full please seal bag and place in the Black general refuse wheelie bin in the courtyard. Spare kitchen bin bags are under the sink.

Cans and bottles may be put in the black recycling box in the courtyard, and plastic, paper and cardboard may be put in the Blue lidded recycling wheelie bin in the courtyard.

Refuse & Recycling collection days are shown on the kitchen calendar - please put the relevant bin/ box outside the rear courtyard door the night before and bring in after collection.

Safety Information

Please read an important safety information sheet in this A-Z folder.

Smoking

Smoking is not permitted at Lantern House for the benefit and safety of all guests.

Spare light bulbs

Located in the cupboard above the microwave in the utility room.

Taxis

Local taxis service telephone cards for reference are inside the lounge bureau.

Torches

Torches for emergency use are located in the electricity fuse box cupboard on the wall to the right of the washing machine in the utility room, on hooks beside each fire extinguisher.

Tourist information

Nearest offices are in the towns of Tetbury (Tel: 01666 503 552) and Malmesbury (Tel: 01666 823748) both just over 5 miles away.

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Toys, games and books

Toys for young children are in the lounge cupboard under the stairs. Toys for babies are in the Nursery room.

Games for children and books are on the bookcase in the lounge.

TV/DVD/Video

Digital freeview receiver and a wide selection of videos and DVDs are provided in the TV cabinet and 2nd to bottom draw of the chest of draws in the lounge.

Visitors' Book

Please feel free to leave your name and where you are from, together with any comments in the visitors' book in the lounge.

Washing machine

Please do not put detergents or clothes in cupboards above the washing machine as they get quite hot because of the boiler flue.

Water stop cock

Located under the kitchen sink.

Wood burner

You are welcome to use the Wood burner in Winter months, which will be set ready to light. A bucket of complimentary logs and kindling is also provided. Further logs may be purchased from the local Post Office.

To light the Wood burner you can use scrunched up old newspaper and kindling wood in the centre of the burner and a couple of logs either side. Ensure the vent lever (immediately above the glass door) to the right i.e. opened.

Feed approximately every couple of hours depending on the wood and adjust the vent lever to control heat/ rate of burn. Keep the door closed. A fire guard is provided and stored in the cupboard under the stairs to the right of the fireplace. It is strongly recommended that the fire guard is used and fastened securely using the wall hooks when children/ babies are in the property.

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It is emphasised that the hirer must take full responsibility for the safe use of the Wood burner and put out the fire before going to sleep or leaving the house. Do not burn any other fuels apart from wood.

**Wooden work
surface in kitchen**

Please use a chopping board (or the butchers block) at all times and wipe any excess water from the work surface to ensure it can be kept as hygienic as possible for all our guests.