

Lantern House holiday cottage A to Z

Access statement

A copy of the access statement for Lantern House is provided in the top left draw of the chest in the Lounge.

Accident & Emergency

Nearest hospital is in Cirencester (17miles) and has a Minor Injuries Unit (MIU) with twenty four hour nurse and medical cover. Telephone: 01285-655711

In the event of an emergency you should call the emergency services number 999 using the red public payphone on the left of the High Street as you exit the cottage. If you have a mobile then dial 112 for emergency services.

Address

Lantern House, 3 High Street, SHERSTON, Wilts, SN16 0LH

Appliance/ equipment manuals

Located in top left drawer of the chest in lounge.

Banks

The nearest banks are in the towns of Tetbury and Malmesbury both 5 miles away.

Bed linen and towels

Bed linen and towels are provided.

A spare change of bed linen is provided for guests staying longer than a week in case you wish to change your bedding.

Extra blankets are provided in each bedroom.

Guests are kindly requested to put their used towels in the bath at the end of their stay and leave unused towels folded in the bedrooms.

Baby bottle steamer & warmer

A baby bottle steamer and a warmer are kept in the cupboard above the washing machine in the utility room.

Baby listening device

A baby listening device is provided in the Nursery.

Cash points

Nearest cash points are in the towns of

Chemists (late night)

Tetbury and Malmesbury both 5 miles away.

Boots: Primary Care Centre, Community Hosp, Burton Hill, Malmesbury, Wiltshire, SN16 0EQ tel. 01666 826115

Boots: Unit B3 Orbital Retail, Swindon, Wiltshire SN25 4AN tel. 01793 728569

Church services

The Church of the Holy Cross is a two minute walk from Lantern House. Normal Sunday services are:

- 8.00am Holy Communion
- 9.30am Sung Eucharist
- 6.00pm Evensong

A family service is held every third Sunday ay 9.30am.

The Church is open every day from 9.00am until 5.00pm (approx) for prayer and quiet reflection.

Christmas Tree Lights/Outside lights Cot beds

Please make sure these are switched off at the sockets before going to bed.

A wooden cot bed is set up in the Nursery room.

An extra travel cot bed is kept in the Nursey room small cupboard.

Cot bedding including cotton sheets and a baby sleep bag is provided in the Nursery.

Country side code

A copy of the country side code is provided for reference inside the bureau in the lounge.

Dentist

R.W Carter - 7, New Church St, Tetbury, Gloucestershire GL8 8DS tel: 01666 503788

Departure

Please put the set of door Keys back through door on your departure. Please vacate the property by 10am unless we have agreed another time.

We would be grateful if you will leave Lantern House in a clean and tidy condition.

Dining Table

Please use the tablecloth/ mats provided in chest of drawers in the lounge.

Dishwasher

A complementary initial supply of dishwasher tablets is provided on the rack behind on the sink.

Doctors

Tolsey Surgery (located far end of High St on the left)

High St, Sherston, Malmesbury, Wiltshire SN16 0LH

Tel: 01666 840270

Electricity fuse box

Is located in the cupboard on the wall to the right of the washing machine in the utility room.

It incorporates automatic fuse trips (RCDs).

A torch for emergencies is located in this cupboard.

Feedback

We would value your feedback on how we can improve the cottage to make others and hopefully your return stay even more enjoyable. Please use one of the feedback sheets after this A-Z or alternatively send an email to lanternhouse@cotswolds.plus.com

Fire alarms

Located in lounge, first floor landing and second floor landing.

A copy of the fire risk assessment for Lantern House is provided in the top left draw of the chest in the lounge.

Fire Extinguisher/ Blanket

Located in utility and kitchen respectively.

Heating

The central heating is normally left on during Winter months. If you wish to switch it off or on please press the button marked "heating" on the timer programme switch in the utility room above the boiler.

Radiator thermostats may be adjusted to suit your needs.

High Chair

A Stokke baby high chair is kept in the utility

room. An adjustment allen key is kept in the cupboard above the washing machine. A vinyl floor cover for the high chair is provided for when feeding in Lounge.

Hoover

In cupboard in lounge. A rechargeable hand held hoover is on the wall in the utility room.

Hot water

Lantern House has an instantaneous hot water boiler, which should always be left on.

If there is no hot water please check the hot water red light is showing on the programme switch in the utility room above the boiler. If not please press the button marked "water".

Hot water bottles

Located in cupboard next to sink.

Iron/ironing board

Located in tall cupboard in utility room to the left of the fridge freezer.

Keys

A key ring with 2 keys is provided for the front door, and a key ring with 2 keys is provided for the kitchen door and courtyard exit door.

Market days

Tetbury: every Wednesday.

Nappy changing

A purpose baby nappy changing unit is in the Nursery room.

Please use the nappy bin provided in the Nursery room.

Regretfully there is no local nappy recycling/ laundry service.

Newspaper

The local paper called "The Standard" is issued every Thursday and includes a list of what's on/ local events.

Pets

No pets are permitted in Lantern House for the benefit of all guests.

Places to visit

Leaflets on the varied and interesting places to visit are provided for reference in this Lantern House folder and inside the bureau in the lounge.

Books on the Cotswolds including walks and maps are also provided for reference inside

the bureau in the lounge.

Post Office

Sherston village Post Office is next to Lantern House.

Problems/ complaints

Any problems/ complaints whatsoever with the cottage during your stay please contact Tricia Evans:

- Tel. 01666 505807
- Mob. 07900 656498 or 07747 757102

We will do our utmost to resolve them to ensure your stay with us is enjoyable.

Provisions

Can be bought next door at the Post Office or from Tucks Farm Shop which is a 2 minute easy walk on the road to the right after the Rattlebone Inn. Tucks provide bread, dairy products, organic meats and vegetables and other necessary provisions mostly sourced locally. The Post Office also have local bread, eggs, provisions etc and baby/ children's goods such as nappies and food.

Public payphone

Located on the left of the High St as you leave the cottage.

Local telephone directories are provided in the top left draw of the chest.

Pubs/ Eating Places

The Rattlebone Inn in Sherston has a good reputation for food. The Gumstool Inn, just outside of Tetbury at Calcot also does good food. The Kings Arms in Didmarton about 4 miles away is also good as well as the pub in Luckington approximately 3 miles away.

Rubbish/ recycling

When the kitchen bin is full please seal bag and place in the Green general refuse wheelie bin in the courtyard.

Spare kitchen bin bags are under the sink.

Cans, bottles and papers may be put in the black recycling box located in the courtyard.

Smoking

Smoking is not permitted at Lantern House for the benefit and safety of all guests.

Spare light bulbs

Located in the cupboard above the microwave in the utility room.

Taxis

Local taxi service telephone cards for reference are provided inside the bureau in the lounge.

Torches

Torches for emergency use are located in the electricity fuse box cupboard on the wall to the right of the washing machine in the utility room and in the top draws of the bedside cabinets.

Tourist information

Nearest offices are in the towns of Tetbury (Tel: 01666 503 552) and Malmesbury (Tel: 01793 751394) both just over 5 miles away.

Toys, games and books

Toys for young children are in the lounge cupboard under the stairs. Toys for babies are in the Nursery room.

Games for children and books are on the bookcase in the lounge.

TV/DVD/Video

Includes a digital freeview receiver.

A wide selection of videos, DVDs and games are provided in the TV cabinet and bookcase in the lounge.

Visitors Book

Please feel free to leave your name and where you are from, together with any comments in the visitors' book in the lounge.

Washing machine

Please do not put detergents or clothes in cupboards above the washing machine as they get quite hot because of the boiler flue.

Water stop cock

Located under the kitchen sink.

Wood burner

You are welcome to use the Wood burner in Winter months. A stock of logs is kept in the Courtyard under the small roof at the Courtyard exit.

To light the Wood burner you can use scrunched up old newspaper and kindling wood in the centre of the burner and a couple of logs to either side. Ensure the vent lever (immediately above the glass

door) is to the right.

Feed approximately every couple of hours depending on the wood and adjust the vent lever to control heat/ rate of burn. Keep the door closed.

It is emphasised that the hirer must take full responsibility for the safe use of the Wood burner.

*Wooden work
surface in kitchen*

Please use a chopping board at all times and wipe any excess water from the work surface to ensure it can be kept as hygienic as possible for all our guests.